



Automatic Pill Dispenser and Accessories Order Form

VAT EXEMPTION FORM

If a patient is on a complicated pill regime or has to take medication at prescribed times and there are physical or mental disabilities, which could prevent the patient from taking the prescribed medication, then VAT exemption may be claimed. This declaration must be completed by the patient, carer or Charity making the dispenser available for the use of disabled persons.

ELIGIBILITY DECLARATION BY A DISABLED PERSON/CARER/CHARITY

I (full name of user).....
of (address):.....

declare that I am chronically sick or have a disabling condition by reason of: (give a full and specific description of your condition) It is important to fill in this section

and that I am receiving the following goods which are being supplied for domestic use or in the case of purchase by charities – for supply to disabled persons.

PIVOTELL AUTOMATIC PILL DISPENSER AND ACCESSORIES

and I claim relief from value added tax on: Date.....

Signed (by the user).....

Please print.....

OR

Signed (by carer/charity).....

Please print.....

Please state relationship to user.....

Please print Note to Customer If you are in any doubt as to whether you are eligible to receive goods or services zero-rated for VAT you should contact your local VAT office before signing the declaration.

Warning: Section 39.2 of the VAT Act 1983 provides for severe penalties for anyone who makes use of a document which they know to be false for the purposes of obtaining VAT relief.

Customer Details (CAPITALS PLEASE)

Name of Purchaser..... Tel:.....

Name of User.....

Delivery Address:.....

.....Postcode.....

Table with 4 columns: Product Description, Quantity, Cost, Total. Rows include PivoTell Automatic Pill Dispenser, PivoTell Extra cassette, PivoTell Extra Time/Day Discs, PivoTell Spare Key, MiniTellII Daily Alarmed Pill Box, Postage & Packing, Sub Total, VAT (if applicable), and TOTAL.

Visa [] MasterCard [] Switch [] Delta [] Solo [] (please tick one) Cheque enclosed []

Card No:.....

Security No. :.....Valid from:.....Expiry:.....

Cardholders Name (please print):.....Signature:.....

TERMS AND CONDITIONS (PART)

Returns policy

If the dispenser is not suitable you may return it within 14 days for a refund. Please return it in the original packaging with all accessories and in perfect condition.

Returning the goods to PivoTell Ltd

Pack the goods, attach the invoice or delivery note and send it back to:

PivoTell Ltd
P.O. Box 108
Saffron Walden
CB11 4WX

Please obtain a receipt of postage from the Post Office when you send the parcel back. PivoTell Ltd cannot be held responsible for goods lost in transit. Postage costs will only be refunded in the case of faulty goods.

Warranty

Should any malfunction of the automatic pill dispenser arise, you should in the first instance contact PivoTell Ltd for advice. In the event that the problem cannot be resolved, PivoTell Ltd undertake to repair or replace (at PivoTell Ltd's option) the dispenser providing that malfunction is reported within twelve (12) months from the day of delivery.

PivoTell Ltd will accept no responsibility for faults arising from misuse of the pill dispenser (for example – dropping, water damage, insertion of foreign objects or forced opening.)

Ordering details and methods of Payment

By post: with cheque payable to Pivotell Limited.

By post: completing credit/debit card details overleaf.

By phone: with credit/debit card details.

On line: in a secure environment.

We accept Visa, MasterCard, Switch, Delta and Solo.

All prices quoted are accurate at the time of going to press and are quoted in pounds sterling.

Security and Privacy

PivoTell Ltd provides a very high level of internet security. All internet transactions are performed through the Protx VSP service. This is designed so that we do not hold sensitive information on our site. We can assure you that when purchasing via our website:

No card details are taken or stored on our web-site, because when entering purchasing details you are automatically redirected to the Protx VSP server. Your financial details will never be passed to a third party.

Delivery Times and Charges

Customers should allow 28 days for delivery (although despatch is usually within 3 days) which will be by Royal Mail.

[Full Terms and Conditions Available on Request](#)

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